

How to do Emergency Recovery for X12

Required Items :

- USB Memory stick
- The latest Firmware(File name will be **X12-CA-x.x.x.Rxxxx.pkg**)
(You can download the latest firmware from www.cocktailaudio.com)
- Please change the firmware name to **firmware.pkg**
--→ You can rename **X12-CA-X.X.X.Rxxxx.pkg** to **firmware.pkg** with your PC

Procedure

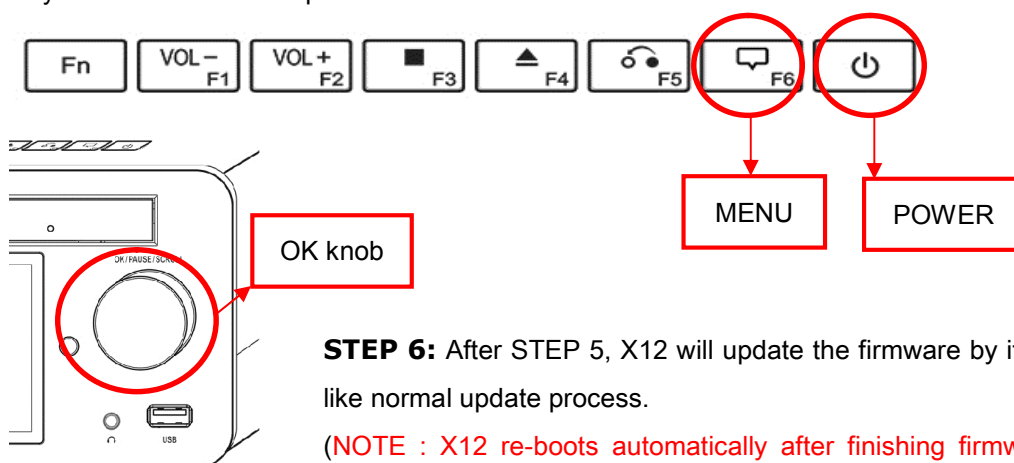
STEP 1: Put the renamed firmware (**firmware.pkg**) into the root directory of USB memory stick with your PC. And, put the USB memory stick to X12 USB host port.

STEP 2: Connect AC adapter to the X12 with the power **SWITCH** (on the rear) **ON**.

STEP 3: Press **OK knob (SCROLL knob)** on the front and **MENU Key** on the top of X12 unit simultaneously. Keep the two keys pressed.

STEP 4: Press **POWER key** on the top of the X12 unit to turn it ON

STEP 5: Keep the **OK knob (SCROLL knob)** and **MENU Key** pressed (for over 5 seconds) until the firmware update screen will be displayed on the screen. You may release the two Keys after the firmware update screen is shown on the screen



STEP 6: After STEP 5, X12 will update the firmware by itself like normal update process.

(NOTE : X12 re-boots automatically after finishing firmware update)

Thank you very much !